

“Perfection is a polished collection of errors”
-Mario Benedetti

We wanted to take the time to polish, apologize for and correct a few errors in the letter that was sent out regarding the new bank and payment address change. As we are reminded, we are still a “human” management company ☺

#1 AUTO PAY- Payment Portal (online)

First, the letter stated that changes would need to be made to your auto pay recurring setup for the Online Payment Portal. While originally told this would need to change, this is not actually the case now. While that is good news if you have not made any changes, it may be bad news if you were confused or inconvenienced by this misinformation. To clarify, if you have setup recurring payments or Auto Pay through the Britton Falls Portal (RevoPay) you do not need to do anything.

#2 Incorrect OLD Mailing Address

Second, the letter listed the OLD mailing address as “5069 Carol Stream”. The correct OLD mailing address is “5704 Carol Stream”. Once again we are sorry for any confusion this may have caused. Now forget about the OLD mailing address and let’s clarify the NEW mailing address:

BRITTON FALLS HOA
PO Box 33763
Detroit, MI 48232-3763

Again, if you were confused or inconvenienced by any of our errors we are sorry and hope this has helped to make things clearer. While this bank change has been disruptive for all of us we appreciate your understanding!

As always any questions or concerns can be directed to info@communityms.net , your community website for details and updates, & our CMS, Inc. website at www.communityms.net .

Thank you!

Your Management Team