

December 2015 Chateau Report 12/14/15

- Trees are being planted throughout the community, including the swale behind Vintner Drive that includes approx 40 trees to be added to the landscape. Street trees that are being planted are being reviewed to insure proper depth on the root system, getting covered with mulch to protect from the elements.
- Locker room floors will be steam cleaned on the 20th of December.
- Pool area is getting steam cleaned this week.
- Snow removal is only community wide after 2" of snowfall. There is no snow option available to homeowners from Hittle this Year. Snow removal equipment will be delivered on property and placed throughout the community as room allows as the Farm is no longer available.
- Street Lights, all street lights have been submitted to Duke for activation, including all from new section 8 and any that were missed or replacement poles. All new poles are being revisited by Otto's to insure proper installation and all poles are in operating condition.
- Sewer pipes along Merryvale that are sticking out of the ground, have been identified by the City and is working with Pulte and the utility companies to correct.
- All landscaping and irrigation that was damaged this fall for installation of trees or utilities will be fixed this Spring by Hittle and Ballard Construction.
- Customer service for HOA issues next year, for repairs will be done with Caliber Web work orders, training and details to follow.
- Waterfall lighting is being bid now by various vendors to improve the lighting of the Falls, we are proposing putting 10 LED flood lights in the area to dramatically improve the appearance.
- No rate increase for 2016, be advised that an increase to help cover the operating expenses of the second amenities center will be likely be needed for 2017 and will likely be 3-5%.
- Reminder there will be Holiday hours for Christmas Eve: **Close at 12:00 Noon**

Christmas Day: Closed

New Years Eve: 12:00 Noon

New Years Day: Closed

- Pool Tables have been re-leveled and now are currently up to standard again.