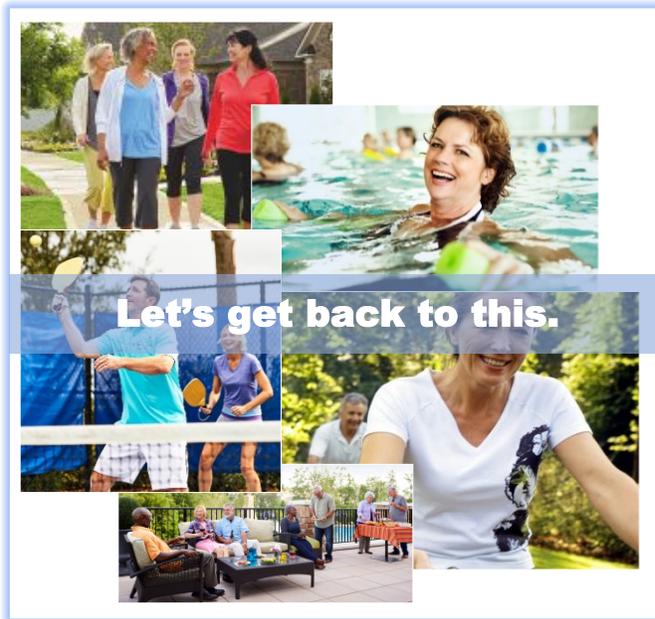


May 2020



A Message from Our Board of Directors on Phase 1 of Reopening

To Our Valued Residents,

COVID-19 has introduced us to phrases like shelter-in-place and social distancing which stand in stark contrast to everything community represents.

We thank you for your support and patience over the past few weeks as we closed amenities to help protect the health and safety of residents and employees. With the federal and most

state governments beginning to ease COVID-19-related restrictions, we are excited to begin the process of re-opening amenities.

We plan for a gradual and phased approach to re-opening amenities that we believe will be the safest for all users and staff. This will also allow community staff to be properly trained and for each area of the amenities to be prepared for the COVID-19 related operating procedures. Please note that advancing from one phase to the next can only take place if state guidelines permit and the facility is properly prepared for the transition.

The re-opening of community amenities will be done in three phases and will include restrictions on numbers of users in a space/room, per state guidelines.

- **Phase 1** – Outdoor Parks, Courts, Community Gardens, Dog Parks, Ball Fields, Putting Greens and Golf Courses
- **Phase 2** – Gyms, Movement Studios, Walking Tracks and Restrooms (not locker rooms)
- **Phase 3** – Multi-Purpose Rooms, Billiards, Craft Rooms, Conference Rooms, Great Rooms, Patio Areas, Large Meeting Rooms, Swimming Pools (indoor and outdoor) and Locker Rooms

If Phase 1 of the re-opening process is not already underway or completed, you should expect it to begin shortly. We have already started the assessment and planning work for Phases 2 and 3. Updates will be provided as we get closer to implementing these next steps. We apologize in advance should our process of re-opening the amenities be considered too slow or too fast. Our approach will be consistent with federal, state and regulatory guidelines and implemented with the overarching goal of ensuring the health of residents and community staff.

Stay healthy and stay safe.